



Certificate of Presentation of Paper

This is to certify that the paper entitled

A multi-criterion decision analysis based on PCA for analyzing the digital technology skills in the effectiveness of government services

by Prabhat Mittal

has been presented at the

The International Conference on Decision Aid Sciences and Applications (DASA'20)

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A handwritten signature in black ink, appearing to be 'Dr. M. R. Qader'.

Dr. M. R. Qader
Dean, Deanship of Graduate Studies and Scientific Research