



Certificate of Presentation of Paper

This is to certify that the paper entitled

Analysing the effect of electronic service quality and satisfaction on apparel purchase propinquity decision

by Nishant Kumar; Divya Mohan; Neha Sharma

has been presented at the

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A handwritten signature in black ink, appearing to be 'Dr. M. R. Qader'.

Dr. M. R. Qader
Dean, Deanship of Graduate Studies and Scientific Research